



THE HAMBROUGH RESTAURANT & BAR

Dear Guests and Friends of The Hambrough

We would like to update you all on what is happening at The Hambrough in these very difficult and troubling times. We are closely monitoring the daily changing Government guidelines and following their instructions accordingly and this is what we are currently doing to ensure we can protect you as much as possible:

- If you are not feeling great we ask you to postpone your visit with us until you are feeling better;
- We ask for your help in washing your hands thoroughly as often as possible.
- We are ensuring that the highest hygiene standards are being maintained and that the cleaning and sanitising of all touched surfaces ie door handles, cloakrooms etc are being carried out at regular intervals and hand sanitiser gel will be available for our guests and staff to use.

We want to help as much as we can and currently our cancellation policy stands at 7 days, however if you do fall ill and need to cancel your visit within the 7 day period we will move your booking to a more appropriate time in the interests of being more flexible during this period.

This is not an easy time for anyone at the moment, it is a dynamic situation and will continue to evolve. For now it is very much business as usual and we are lucky enough to be in beautiful little town with cleansing sea air - remember in Victorian times Ventnor became famous for the health giving properties of its lovely mild climate. The Island is also one of the sunniest places in the UK and with Spring just around the corner we are the perfect escape from the worries on the mainland.

We would like to thank all past and future customers for their continued support and we would ask that you keep an eye out for some great offers that we will be putting on www.thehambrough.com.

We look forward to welcoming you very soon to The Hambrough,

Best wishes from

The Hambrough Team